

# Windows and Doors Installation

## What to Expect?



### ■ What is **Windows and Doors Installation**?

Installing new windows and doors in a highly durable, low-maintenance material like PVCu, will naturally insulate your property, making it energy efficient and cost-effective.

### ■ What **materials** are used?

The new windows and doors will be made of PVCu. PVCu stands for Poly Vinyl Chloride. This is a robust yet lightweight form of plastic. The 'u' in the name means un-plasticised which means that the plastic is not softened in the manufacturing process, thus ensuring its strength

### ■ What are the **benefits**?

New windows and doors provide significant benefits in terms of energy efficiency, which can help reduce energy bills, improve comfort and contribute to a more sustainable home.



### ■ **Why** am I having this done?

We are working with your housing association to support their decarbonisation goals. This means updating homes with more energy-efficient products. This process is called Retrofit.

### Is it quite disruptive?

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This measure can be quite disruptive but not for long, only a few days, depending on the size of your home and the number of windows and doors being installed.

We do our utmost to minimise disruption.

# What is the installation process?

## ■ Step 1 – Assessment

Your property will have undergone a retrofit assessment. This allows the team to come and see your property so they can design your Windows and Door insulation.

## ■ Step 3 – On the day: Remove the existing windows and doors, & prepare the area

The installer will check the surface areas of the walls to make sure they are clean, firm, dry and flat.

## ■ Step 5 – Fit the frame

They will then fit the frame to the opening, fixing it to the sides of the wall. They will seal off any holes with silicone first before screwing to prevent water coming in.

## ■ Step 7 – Clean and check

The installers will complete a full safety check, as well as clean the glass and frames.

## ■ Step 2 – Installation booked

An installation date will be agreed upon at your convenience.

## ■ Step 4 – On the day: Prepare the sill

The installers will then prepare the new sills ready to be put into place.

## ■ Step 6 – Fit the glass

The installers will then fit the glass panels into the frames and finish off by sealing all around inside and outside, using silicone sealant.

## How do I care for my windows and doors?

We have a few easy steps to remember when maintaining your new windows and doors: Inspect the seals around the windows every few months. These seals prevent draughts and keep your windows energy efficient.

General cleaning of all parts will prevent dirt build-up.

If you observe any problems such as condensation between the glass panes or any difficulty opening and closing the windows and doors, do not hesitate to contact us.

## ■ Handover Pack

You will be given a full product specification guide upon completion, showing how to use and maintain your new energy-efficient products, and contact details if you have any issues.