



The UK's Leading Retrofit Specialist

Decarbonisation in Housing

Introduction

At LivGreen, we work alongside housing associations, local authorities and registered providers to deliver fully integrated retrofit programmes that improve homes, reduce carbon emissions and create lasting value for both residents and housing assets.

As a trusted retrofit delivery partner, LivGreen combines industry-leading expertise with a collaborative approach to help housing providers transform their housing stock through carefully planned, high-quality retrofit programmes. Operating across the UK, our experienced in-house teams have the capability to deliver complex, multi-phase retrofit projects at scale, maintaining the highest standards of quality, compliance and resident experience throughout every stage of delivery.



The UK's journey towards net zero is transforming the way homes are designed, maintained and improved. Housing providers play a vital role in reducing carbon emissions while addressing fuel poverty, improving resident wellbeing and protecting the long-term value of their housing assets.

End-to-End Retrofit Delivery

At LivGreen, we simplify the retrofit journey through a structured, end-to-end delivery model that provides housing providers with a single, trusted partner from start to finish. Our proven five-step approach ensures every project is carefully planned, expertly managed and delivered to the highest standards of quality, compliance and resident satisfaction.

From analysing your housing stock and securing funding to designing compliant retrofit solutions, delivering installations and providing ongoing monitoring and maintenance, we manage every stage with precision. By bringing together specialist expertise under one roof, we reduce risk, streamline delivery and ensure every programme achieves lasting environmental, social and financial benefits.



Stock Analysis &
Bid Assistance



Retrofit
Assessments



Coordination &
Design



Retrofit Project
Delivery



Monitoring &
Maintenance



Our in-house team of retrofit specialists, registered architects, project managers, funding experts and resident engagement professionals delivers a seamless, high-quality service, ensuring consistency, efficiency and expert oversight at every stage.

Supporting Retrofit Beyond Installation

We help housing providers protect their investment through planned **maintenance**, servicing and performance optimisation, ensuring retrofit measures continue to operate safely, efficiently and in line with manufacturer requirements.

Our specialist engineers maintain renewable technologies, insulation systems and energy efficiency measures to maximise performance, extend asset life and support ongoing compliance. With proactive maintenance programmes tailored to each portfolio, we help reduce reactive repairs, improve resident comfort and ensure long-term energy savings.

Planned Preventative Maintenance

Regular servicing and inspections to keep retrofit measures performing at their best while reducing unexpected failures and extending system lifespan.

Performance Monitoring & Reporting

Ongoing monitoring of renewable technologies and energy efficiency systems, providing performance insights, fault identification and recommendations for optimisation.

Repairs & System Optimisation

Responsive repairs, component replacements and system adjustments to restore performance, minimise downtime and maximise energy efficiency.

Compliance & Warranty Support

Maintenance delivered in accordance with manufacturer guidance and industry standards, helping protect warranties and demonstrate ongoing compliance.

**MAINTAIN**

“ Our proactive maintenance programmes ensure retrofit investments continue to deliver long-term performance, compliance and energy savings for housing providers and residents alike. ”

Resident Engagement

Successful retrofit and decarbonisation projects rely on more than technical delivery; they depend on resident trust, communication and collaboration. PAS 2035 compliant surveys, assessments and installation works can be disruptive, making proactive resident engagement essential to achieving smooth project delivery.

At LivGreen, we believe that resident engagement is fundamental to successful project delivery. By placing residents at the centre of every programme, we create a positive experience that builds trust, encourages participation and enables projects to progress efficiently from mobilisation through to completion.





“ The installers were friendly, polite, tidy and considerate, and the resident engagement team kept us updated throughout. It was reassuring to know there was always someone available to help. ”

Resident, Teign Housing

Retrofit Impact at Scale

With 4,000+ families now living in improved homes, 88% resident satisfaction and over £2 million in annual energy savings, LivGreen is creating lasting value while reducing emissions by 4,500+ tonnes of CO₂ every year.

4,000+

Families living in warmer,
healthier homes

80+

Projects to date

88%

Average Resident
Satisfaction Score

4,500+ tonnes of CO₂

Emissions Reduced Every Year

£2 million+

In annual energy bill savings for residents

Data accurate as of July 2026





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