



Your **Decarbonisation Partner.**

Delivering High Quality Retrofit
Programmes Nationwide.



Contents

04	LivGreen Overview
06	The Housing Sector
08	Our 5 Step Approach
10	Funding Expertise
12	Resident Engagement
14	Resident Feedback
16	Accreditations & Memberships
18	Supply Chain
20	Your Project Team
22	Case Studies
24	Frameworks & Value for Money
26	Social Values

We are a leading provider of retrofit residential decarbonisation across the UK. Specialising in social housing and residential properties, we oversee and execute large-scale energy efficiency projects, low-carbon technology installations, and full-house retrofit schemes, all in compliance with MCS, PAS 2030, and PAS 2035 standards.

End-to-End Retrofit Solutions

We offer a full-service retrofit package, covering every stage from initial assessment and funding support to installation, quality assurance, and tenant engagement. Our team is fully accredited under PAS 2035 and TrustMark, ensuring compliance with all WHSF project requirements.

Our end-to-end solution covers every stage from initial assessment and funding support to installation, quality assurance, and tenant engagement through our 5 Step Approach.



The image shows two construction workers from behind, looking at a brick building under renovation. The worker on the left is wearing a white hard hat with a red 'ISP' logo and a high-visibility yellow vest with the 'LIVGREEN RETROFIT SPECIALISTS' logo. The worker on the right is wearing a white hard hat with 'A H' on the side and a similar high-visibility vest. The building in the background has scaffolding on the left side and white railings on the balconies. The sky is clear and blue.

LIVGREEN
RETROFIT SPECIALISTS

Peace of mind for the **Housing Sector**

Delivering comprehensive Retrofit solutions with a customer-centric approach, our experienced retrofit team has been assisting social and private landlords as well as local authorities in keeping their tenants safe and their properties properly maintained since 2013.

LivGreen stands as a leading decarbonisation partner in the housing sector, boasting extensive knowledge and experience in this field. We have crafted a specialised approach that caters to the unique requirements and sensitivities of working in occupied buildings. Our team of experts collaborates closely with housing providers and residents to deliver tailored solutions that prioritise compliance, sustainability, cost-effectiveness, and exceptional customer service.

Our team includes:

- Registered Architects
- Retrofit Coordinators
- Retrofit Assessors
- Retrofit Designers
- Experienced Operatives



1600+ properties
worked on to date



Worked with 30+
housing providers



Successfully delivered
SHDF Wave 1, 2.1 & 2.2



Our 5 Step Approach



Stock
Analysis



Retrofit
Assessments



Coordination
& Design



Project
Delivery



Monitoring &
Ongoing Support

Our approach to enhancing social housing stock prioritises implementing practical upgrades to your existing properties. With the expertise of our sustainability consultants, we aim to transform your tenants' homes into energy-efficient spaces, aligning with your organisation's NetZero objectives. With specialised teams in every department, we maintain complete control over every step of the process internally, allowing for seamless collaboration throughout.

1. Stock Analysis & Bid Assistance

Improving the energy efficiency of homes starts with proper planning.

Our sustainability consultants will conduct a comprehensive analysis of your property portfolio, pinpointing specific properties for improvement.

2. Retrofit Assessment

Once the properties have been identified, our retrofit assessors will conduct a full Retrofit Assessment of each property, providing energy-saving recommendations tailored to each home. This includes recommendations for insulation, window and door upgrades, boiler replacements, renewable heating and PV, electrical and lighting improvements, and more.

3. Coordination & Design

Our design experts will then create a strategy that optimises the plan for cost-effectiveness and takes your business needs into account. Our design plans can include full home retrofits or the implementation of individual energy-efficient solutions. Our plans are customised to the needs of your homes and properties, ensuring a smooth and seamless design process.

4. Project Delivery

During the implementation phase, our team will ensure that all work is carried out with minimal disruption to your tenants' lives. Our energy-efficient solutions and design materials come from a sustainable supply chain, ensuring the carbon footprint is kept to a minimum.

5. Monitoring & Ongoing Support

Once the work has been completed, our assessors will provide regular performance and housing maintenance reviews. Our team uses innovative technology to measure the energy efficiency of each home and educate tenants on their energy and cost-saving benefits.

Funding Expertise

Navigating funding applications and compliance requirements can be complex, but we make it seamless.

As experts in funding management, we provide comprehensive guidance on applications, reporting, and regulatory compliance, ensuring housing providers maximise available funding without the administrative burden. With extensive knowledge of project funding, we work with all major funding streams and maintain close relationships with clients, regional energy hubs, energy efficiency consortia, and nationwide framework providers.

WH:SHF

WH:LG

ECO

GBIS

PSDS





LIVGREEN
RETROFIT SPECIALISTS

**Retrofit works are being
carried out on this building**

We apologise for any
inconvenience

Resident Engagement

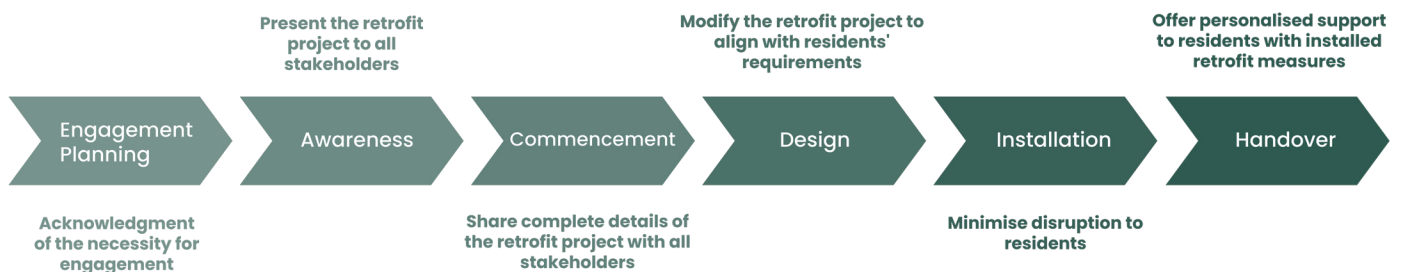
Decarbonisation projects and the necessary PAS-compliant surveys and assessments can sometimes feel intrusive to residents. Many clients and contractors underestimate the level of disruption these works can cause to daily routines, leading to potential challenges such as access refusals and prolonged project timelines.

At LivGreen, we recognise that early and effective engagement is crucial to the success of any project. A structured approach ensures smooth mobilisation, timely delivery, efficient property access, and high levels of resident satisfaction.

A Personalised Approach to Resident Engagement: Our 'Resident Journey'

We prioritise addressing residents' concerns from the outset, following a structured approach guided by a project-specific communication strategy, our 'Resident Journey,' and tailored household engagement plans. Our expert resident engagement teams create dynamic, adaptable plans aligned with PAS2035, ensuring a personalised approach rather than relying solely on standard letters, emails, or literature. Most importantly, we engage with residents directly in their homes.

By taking the time to understand individual needs, identifying any vulnerabilities, explaining the planned work, and outlining its impact, we help residents feel informed and comfortable. We also ensure they fully understand the benefits of their energy efficiency measures and how to maximise their effectiveness.



What some of our residents have to say...

"A great company to work with! Super professional with all the work that they carry out. Really efficient and always go above and beyond. Excellent quality of Maintenance work!"

Stella Simao

Resident of LiveWest

"LivGreen have done more than I ever could've expected! I have warmth in every room now with just one heater on. I couldn't have imagined the difference would be this great. Thank you LivGreen!"

Adele Hurfurt

Resident of Kings Barton Housing

"Being the age we are, we were very worried about who we were letting into our homes. Jake explained everything thoroughly and knowing there was a team of people at the end of the phone ready to help me, put me at complete ease."

Patricia Harrop

Resident of North Devon Homes

"I had solar panels fitted just 2 months ago with LivGreen and I have already seen a huge difference in both bills and warmth. I can't believe how stress free the whole process was."

Michael Preece

Resident of Caerphilly Council

"LivGreen have installed new heaters, windows, a boiler and vents in my flat. The various workmen were wonderful, high quality, efficient work and Jake, the representative is a great spokesman for the company. I thoroughly recommend them."

Lynn Quarton-Cats

Resident of LiveWest



Accreditations & Memberships

LivGreen holds an array of accreditations to ensure that your projects are carried out and completed by responsible individuals. As a directly accredited organisation, we pride ourselves on having the correct accreditations in place before carrying out any service.



The foundation of our LivGreen Supply Chain

People

Our LivGreen supply chain partners are an essential part of our workforce, contributing to the successful delivery of our projects. We prioritise strong, collaborative relationships, ensuring fair opportunities and fostering a diverse, inclusive, and skilled supply chain. By working closely with our partners, we create long-term value, support local employment, and drive innovation across our projects.

Procurement

Our sustainable procurement strategy goes beyond traditional quality and cost considerations by integrating economic and social responsibility into our sourcing practices. We are committed to promoting safe, fair, and equitable working conditions while addressing critical environmental and social issues, including human rights, modern slavery, and labour standards, throughout our supply chain.

Sustainability

LivGreen is dedicated to developing a responsible supply chain that champions social enterprise, strengthens local delivery, and integrates circular economy principles to minimise waste and resource use. Our valued supply chain partners work alongside us to improve data accuracy, foster continuous innovation, and generate lasting social value. To further support sustainable practices, we have also created a procurement toolkit to guide our partners in adopting best-in-class solutions.



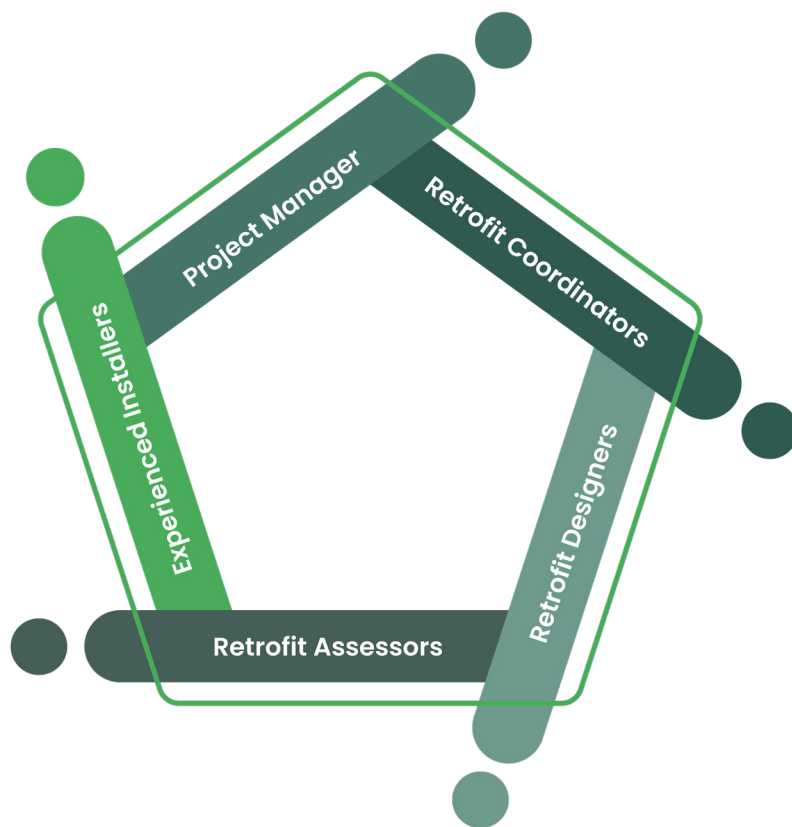


Dedicated Project Team

At LivGreen, quality control, efficiency, and consistency are at the core of our approach. By managing every aspect of retrofit delivery in-house, we eliminate the need for multiple third parties, ensuring a seamless, specialist, watertight process from start to finish.

Our expert delivery team includes Registered Architects, Retrofit Coordinators, Retrofit Assessors, Project Managers, and experienced installers.

In addition, our dedicated team of Retrofit Consultants, Funding Support Experts, and Resident Liaison Specialists ensures smooth project management, financial guidance, and stakeholder engagement.





Number of properties: 230

Funding: SHDF Wave 2.1

Contract Value: £3.5 million

LivGreen were contracted to deliver a 230 home project for Stonewater to achieve EPC ratings of C or above. We achieved this and more by our work resulting in 193 properties reaching EPCs of B and even A. The timescale for this project ran from February 2024 to November 2024.



Number of properties: 800

Funding: SHDF Wave 2.1

Contract Value: £6 million

LivGreen were contracted to deliver a 6 year, 800 property project with MTVH. LivGreen managed full end to end process from stock analysis through to delivery. We are nearing the end of year 1 of this project and so far we have successfully delivered measures such as CWI, HHR Storage Heaters, Energy efficient lighting and Ventilation.



Number of properties: 200

Funding: SHDF Wave 2.1

Contract Value: £6million

LivGreen were contracted to deliver a 200+ homes project for Platform Housing. Works included Solar PV, reroofing, heating updgardes including Air Source Heat Pumps, Loft and EWI, and ventilation.



Number of properties: 110

Funding: SHDF Wave 1

Contract Value: £2.5 million

LivGreen were contracted to deliver bpha's SHDF Wave 1 project which included 110 properties Works included installation of EWI, Loft Insulation, Windows & Doors, Solar PV and ventilation.



Number of properties: 81

Funding: Optimised Retrofit Programme 3.1

Contract Value: £4.6 million

LivGreen were contracted to deliver the Caerphilly council retrofit project under the Optimised Retrofit Programme 3.1, which included the installation of Cavity wall insulation, Windows and Doors, Solar PV and External wall insulation.

Phase one of this comprehensive retrofit project for Caerphilly Council successfully reduced energy consumption and CO₂ emissions for 58 sheltered housing units across two sites. By utilising local contractors and suppliers, the project not only contributed to the areas sustainability goals but also supported the local economy in South Wales. The data-driven results demonstrate significant improvements in energy efficiency, leading to long-term savings for residents.

Total Heat Demand: 1,150 kWh/sqm/year

Average Heat Demand Per Property: 42.6 kWh/sqm/year

Total Space-Heating Savings: 62,658 kWh/year

Average Space-Heating Savings Per Property: 2,320.7 kWh/year

Total CO₂ Savings: 12,620 kg CO₂/year

Average CO₂ Savings Per Property: 467.4 kg CO₂/year

These results are for our Maesteg Project to 31 homes.





Frameworks & Value for Money

Thanks to our high quality and competitive pricing on these frameworks, you can confidently and compliantly direct award work to LivGreen, significantly reducing the time it takes to get on-site. This streamlined approach minimizes administrative burdens and accelerates project timelines, allowing for faster implementation and delivery of essential services. Other benefits of direct framework awards include;

- Easy direct route to market and simplified procurement processes. Saving time and maximising budgets.
- Enhanced transparency and accountability.
- Enhanced risk management and mitigation strategies.
- Access to a supply chain that undergoes rigorous evaluations and constant monitoring.

PROSPER

SCOTLAND
EXCEL

CHIC

gfp GREENER
FUTURES
PARTNERSHIP

Procure
PLUS

LHC
PROCUREMENT GROUP

GMCA GREATER
MANCHESTER
COMBINED
AUTHORITY

pfh | PROCUREMENT
FOR HOUSING



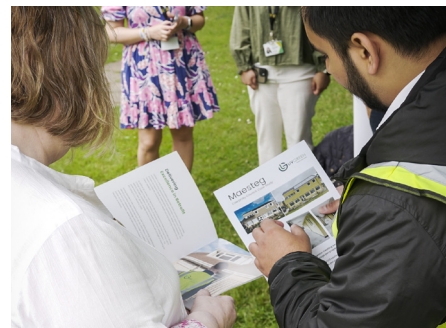
Social Values

At LivGreen, we believe our work extends beyond retrofitting homes – it's about creating lasting benefits for the communities we serve. Social value is central to our approach, ensuring every project positively impacts local people, the environment, and the economy.

Delivering social value means we're not just enhancing homes, we're improving lives. Due to our bespoke delivery model, we can source significantly more local subcontractors, contributing directly to local job creation and skill development. We also prioritise community safety, donating essential equipment like defibrillators to sheltered communities when needed.

Our commitment goes further with Resident Engagement Days, where we educate residents about their retrofit upgrades and ensure their feedback is heard. And after each project, we make community donations, supporting local causes and providing essential resources.

At LivGreen, we're committed to making every project count – not just for the environment, but for the people who live in these communities. Together, we're building better homes and stronger communities for the future.





2025/26 Edition
Version 5

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